



Sri Lanka Tourism

Sri Lanka Tourism Development Authority, 80, Galle Road, Colombo 03, Sri Lanka.

Hotline: 1912 Tel: +94 11 2426800/900, Fax: +94 11 2437953 E-mail: info@srilanka.travel, Web: www.srilanka.travel / www.sltda.gov.lk

SLTDA/SQA/TA/GENERAL

20th January 2020

President, Sri Lanka Association of Inbound Tour Operators
President, Travel Agents Association of Sri Lanka
President, Association of Small & Medium Enterprises in Sri Lanka
President, Tourist Hotel Association of Sri Lanka

Dear Sir/ Madam,

Re: Request to seek the services of License Guides

This is to inform you that we have received several complaints that unlicensed persons are being used to accommodate visitors on tour; portraying as licensed Tour Guides.

Purpose of this letter is to kindly request you to prevent hiring unlicensed persons for guiding by your organization. Please refer our Sri Lanka Tourism Development Authority (SLTDA) website for license guides.

We trust you would comply with our request and use only license guides to serve your guests.

SLTDA will be taking necessary steps to register travel agencies currently unregistered.

We will also request line agencies to verify guides license's in the future.

Thank You

Yours sincerely,

Director - Standards & Quality Assurance
Sri Lanka Tourism Development Authority

Cc : Chairperson / Sri Lanka Tourism Development Authority
Director General / Sri Lanka Tourism Development Authority
Consultant / Enforcement Unit – Sri Lanka Tourism Development Authority